

Loyalty program «ATHENA AI»

Unless otherwise specified in this Program, all terms and definitions used are used in the sense defined by the Terms of the public offer posted on the website <https://athenachat.ai/> (hereinafter referred to as the Agreement).

Terms:

Program - the terms and conditions defined by this agreement.

Participant – an individual who has entered into an offer agreement with the Administration and who has been provided with a unique hyperlink (promo code) for fulfilling the terms of the agreement.

Client – an individual who has entered into an offer agreement with the Administration using a unique hyperlink (promo code) provided by the Participant.

1. Procedure for joining the Program

1.1. A person's accession to the Program occurs automatically upon the conclusion of an offer agreement and from the moment of making the first payment.

1.2. After making the first payment, the Participant receives a unique hyperlink (promo code) that gives the right to receive a bonus reward, determined under the terms of this Program, when used by the Participant independently or by the Client.

1.3. The Participant can control the history of use and frequency of use of the unique hyperlink (promo code) in his personal account on the website at the link <https://athenachat.ai/>.

2. General Provisions of the Program

2.1. This Program is designed to increase the loyalty of Participants and Clients to the products <https://athenachat.ai/>, motivating Participants and Clients to make more transactions.

2.2. Within the framework of this Program, for using a promo code, the Administration awards the Participant points that can be used:

2.2.1. to compensate for purchases under the current Agreement;

2.2.2. to receive a bonus reward converted from points into dollars, in accordance with the conditions determined by this Program:

1 Point = 1 dollars.

3. Procedure for accrual and write-off of Points

3.1. Accrual of Points:

3.1.1. Points are awarded within 3 (three) business days from the moment of each payment by the Client for products <https://athenachat.ai/> using the Participant's unique hyperlink (promo code).

3.1.2. The Participant controls the display of the quantity and frequency of purchases of each Client using a unique hyperlink (promo code) in his personal account on the website <https://athenachat.ai/>.

3.1.3. The calculation of accrued points is based on 30% of the products paid by the Client <https://athenachat.ai/>.

4.1. Write-off (cancellation) of Points

4.1.1. Points may be written off if the following cases are identified:

- abuse of this Program;
- violation of the rules of this Program;

- incorrect excessive accrual of Points.

5. Procedure for using Points

5.1. Requirements for using Points:

5.1.1. Points can be used to offset the cost of a purchase made under the Agreement.

At the same time, the Participant can use Points to pay up to 100% of the cost of purchased products.

5.2.2. Points can be converted into bonus rewards

5.2.3. The bonus reward is transferred to the Participant within 7 (seven) working days from the date of receipt of the application.

The above period may be extended or the calculation of the period may be suspended for the following reasons:

- Provision by the Participant of false and/or incorrect information about himself/herself and his/her payment details, including information about payment details that do not comply with the requirements of paragraph 5.2.2. of this Program.

- In accordance with the internal regulations of banks and other credit institutions.

5.2.3. When converting points to a reward, the minimum amount in dollars equivalent must be at least 100 dollars.

6. Other conditions

6.1. The accrual of points to the Participant under the terms of this program is carried out from payments made by the Client from the moment of the initial payment for the products and activation of the promo code.

6.2. The liability of the Administration to the Participant for violation of the terms of this Program is limited in the event of any claim related to the accrual of Points - to the accrual of the appropriate number of Points to the Participant.

6.3. The Administration has the right to make changes and additions to the terms of this Program. In the event of a change to the Program, the Administration shall notify of this at least 5 (five) calendar days before the new version of this Program comes into force by posting the new version of this Program on the website at the link <https://athenachat.ai/>.

The Participant undertakes to independently monitor changes and additions to this Program.

6.4. The Administration has the right to exclude any Participant from the list of participants in this Program without warning if the Participant does not comply with the terms of this Program, and/or commits fraudulent actions, and/or abuses any privileges and incentives provided to the Participant within the framework of this Program, and/or provides misleading information.

6.5. The Administration has the right to suspend the procedure for accrual/writing off of Points for the period of an investigation into the Participant's actions, in its sole discretion, for elements of fraud and/or violation of this Program and/or in other cases.

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